FIRST-CLASS SERVICE
FOR EFFECTIVE AND
EFFICIENT PUMPS
SEEPEX is a leading global specialist in pumping technology. Our progressive cavity pumps, macerators and control systems are used when thin to highly viscous, abrasive or aggressive media needs to be pumped with minimal pulsation and maximum precision. The SEEPEX portfolio comprises market-specific product groups with high-performance ranges and offers the optimal solution for every industry and application – even in the most extreme cases.

However, SEEPEX is much more than a pump manufacturer. Highly qualified SEEPEX engineers take a holistic approach – demonstrating in-depth knowledge about pumps, their applications and the industry sectors they support – to advise customers personally, thoroughly and competently. SEEPEX also offers a wide range of services that ensure long-term value of the pump, optimal operation and minimal life cycle costs.

The advantages of lifetime service from SEEPEX:
- Reduced life cycle costs
- Long-term value
- Sustainable quality
- Effective maintenance and repair value
- Increased profitability and enhanced efficiency
- Solution driven services
- Highly trained employees

SEEPEX was founded in 1972 in Bottrop, Germany. Today the company is represented in over 70 countries and has over 800 employees worldwide.

SEEPEX. All things flow with first-class services.
SEEPEX IS HERE FOR YOU.

SEEPEX not only delivers the right pump for the specific application – SEEPEX works with customers to develop custom-made solutions that work best for each process. With over 40 years of experience in pumping technology and extensive knowledge in various industries, we have the know-how to support you and provide a solution for any fluid handling challenge.

SEEPEX always focuses on the efficiency and productivity of the pumping solution. The cost of installation and commissioning, energy consumption, maintenance and repair, downtime: all of these should be kept as low as possible. Once the pump is delivered our after sales service begins with installation, start up, service during production and potential exchanges at the end of a pump’s lifetime.

Let’s make this journey together.

SEEPEX 24-HOUR HELPLINE.

We are available around the clock for you with:

- Technical advice
- Parts shipment
- Certified service house-calls

SEEPEX is worldwide. Find the right contact in your country at www.seepex.com.
SERVICES

SERVICE AGREEMENTS.

Individual solutions for our customers also apply to SEEPEX service agreements. We offer customized service contracts or a full service agreement, which gives the customer peace of mind when it comes to pump maintenance, repair and spare parts availability.

MAINTENANCE.

SEEPEX customers are in safe hands when it comes to pump maintenance: SEEPEX service experts advise on the actions needed, create a failure and wear analysis report and then complete the repair, in most cases directly on-site and exclusively with SEEPEX original parts.

COMMISSIONING.

The best way to ensure trouble-free and economical operation of our pumps is fast, accurate and professional installation. We offer comprehensive commissioning services, including a detailed installation check. The operating conditions are recorded and the pump synchronized with the process, providing data that can be referred to during future consultations and/or upgrades.
SEEPEX original parts ensure the long-term value of the pump and its sustainable quality by greatly reducing the measurable costs of downtime, energy consumption, maintenance and service. SEEPEX holds an exceptionally large inventory of spare parts: 10,000 items are in stock and ready to be quickly delivered worldwide.

Manufactured with state-of-the-art technology, machines and best-in-class materials to guarantee our authentic quality for your security.
RENTAL AND TRIAL PUMPS.

In order to cover production peaks or as a replacement in case of pump failure, SEEPEX has rental pumps available. Also, as a special service, SEEPEX trial pumps are available to allow customers to experience our pump's considerable benefits for a trial period or to perform basic research for a new process.

TRAINING.

Our knowledge is your success! Take advantage of our intensive on-site or online training courses for customers, service partners and distributors to continuously build your expertise in SEEPEX conveying technology.

SERVICE TRAINING

For long and economical pump service life: In service training, we provide extensive theoretical and practical knowledge. You will learn firsthand how to extend your SEEPEX pump’s service life and minimize followup costs for maintenance and repairs.

Available for:
Customers and service partners

DISTRIBUTOR TRAINING

We have developed training courses for our distributors that further expand their high-level qualifications in conveying technology. Their increased knowledge and our successful collaboration support our partners' business success.

Available for:
Distributors and technical sales people